



RAN - 2001000105010002

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**B.A. (Sem. V) Examination October - 2023**

**Core Compulsory In English**

**Written & Spoken Communication**

**Time: 2 Hours ]**

**[ Total Marks: 50**

**સૂચના : / Instructions**

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નીચે દર્શાવેલ નિશાનીવાળી વિગતો ઉત્તરવહી પર અવશ્ય લખવી.  
**Fill up strictly the details of signs on your answer book**

Name of the Examination:

**B.A. (Sem. V)**

Name of the Subject :

**Core Compulsory In English Written & Spoken Communication  
Written & Spoken Communication**

Subject Code No.: **2001000105010002**

Seat No.:

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Student's Signature

(2) Indicate clearly the options you attempt

(3) Figures on the right indicate marks.

**Q-1. Answer briefly ANY FIVE of the following:**

**(10)**

1. Who is a customer?
2. What do you understand by self-esteem?
3. Why do companies conduct induction or orientation programmes for new recruits regularly?
4. How does honesty differ from integrity?
5. Do you think having empathy is important for human beings? Why?
6. Will having language and communication policies at the workplace improve the effectiveness of its employees?
7. Could being honest all the time create problems in the workplace? What might they be?

- Q-2. (A) Draft a dialogue on ANY ONE of the following situations: (07)**
- (i) Mr. Shah complains to one of the organizers about the loud music in the annual celebrations taking place in the neighborhood.
  - (ii) Two school friends meet after many years. They remember with pleasure the days they spent together as children.
- (B) Write a Narration on ANY ONE of the following: (07)**
- (i) Narrate an incident when you went to empathize a friend who has lost his mother. How his life changed after this incident.
  - (ii) Narrate an incident where an honest employee has been dismissed by his employer due to the latter's wrong judgement.
- Q-3. (A) Draft a Questionnaire on ANY ONE of the following: (09)**
- (i) *Best health practices and Staying Fit movement.*
  - (ii) *Online Mode of Payment.*
- (B) Write a Group Discussion on ANY ONE of the following: (09)**
- (i) *Money or Happiness: Can Money make us happy?*
  - (ii) *The Change of Landscape of Education.*
- Q-4. (A) Give meanings of ANY TWO of the following Phrasal Verbs: (04)**
- (i) pull away
  - (ii) settle down
  - (iii) wave at
  - (iv) find out
- (B) Make sentences using ANY TWO of the following Idioms: (04)**
- (i) let the cat out of the bag
  - (ii) a short fuse
  - (iii) cut a long story short
  - (iv) tip of the iceberg
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